



## CAMPGROUND POLICIES

### RVUniverse Campgrounds at Sandhills Global Event Center - Cancellation Policy:

- Full refunds (100%) are provided for cancellations made at least 3 days prior to the start of your booking.
- Cancellations made within 48 hours of the booking start date will receive a 50% refund.
- Cancellations made on the day of the booking are non-refundable.
- **Note:** All refund calculations exclude the service fees and credit card processing fees, which are non-refundable.

### Check-In:

2pm - Flexible

### Check-Out:

10am

### Application Process for stays of 15 days or longer campground stays:

- Primary Camper's application must be completely filled out.
- Background checks are required prior to approval to stay on grounds.
- Additional adult (19+) residents (Secondary Campers) staying with Primary Camper in same camper site must also fill out application form.
- If we find you have additional people staying on site without going through this process, you may be asked to vacate the campground.
- Primary Campers are NOT allowed to transfer or sub-let their campground rental lease to anyone else, including adult Secondary Campers.

### Check-In/Permits:

- Pre-approved and paid reservations will have a permit on their assigned campsite unlocked electrical box with their name and move-out date.
- Campers without reservations must check in before moving into campground and secure a permit for camping from the General Store or Sandhills Global Event Center Business Office.
  - General Store is located in EquineMarket Pavilion facing the campground entrance (if open)
  - Sandhills Global Event Center Business Office is located inside Ag Society Hall and is open M- F from 8am to 4pm.
- Please always display permits on electrical box assigned to you.

### Check-In/Out Times:

Check in is normally after 2pm and checkout normally before 10am the following day. You may request earlier or later, and we will try our best to accommodate.

**Monthly Camping Payments & Late Fees:**

- It is recommended that monthly payments be made in advance for campers wanting to extend their stay at SGEC. This will assist in reserving your current camp site.
- Payments made 7 days past the original due date will incur a \$50 late fee.
- Campers with unpaid balances on day 10, will be asked to vacate the premises immediately and collection actions will be taken.

**Refunds:**

- Full refunds (100%) are provided for cancellations made at least 3 days prior to the start of your booking.
- Cancellations made within 48 hours of the booking start date will receive a 50% refund.
- Cancellations made on the day of the booking are non-refundable.

**Blackout dates:**

We reserve the right to block out the entire campground for events using the entire facility during which camping is not available and if you are onsite camping, you must leave the campground.

**Children:**

- All children must have adult supervision at all times.
- Those under the age of 19 cannot rent a space to camp without an adult.

**Campground Etiquette & Quiet Hours:**

- In order to maintain an enjoyable camping experience for all guests, our quiet hours are from 9pm to 6am.
- Please respect all campers need for a good night's sleep!
- All campground residents are expected to not disturb other campers at all hours.
- Campers disturbing the peace may be asked to vacate the campground.
- Campground residents are expected to treat their neighbors and SGEC staff with respect at all times.

**Campsites:**

- For your convenience, most of our campsites are designed so vehicles & campers can pull through.
- All campers must be well maintained and in good repair at all times.
- Unkept campers will be asked to vacate the premises.

**Campsite Presentation:**

- All campsites are to be clean and orderly at all times.
- No pallets, tarps, wooden structures should be strewn outside your camper.
- Dumpsters are provided for your convenience.
- SGEC approves enclosed firepits and temporary dog pens.
- During the winter months, plywood can be used to serve as a barrier to help block harsh weather.
- Use of straw bales is considered a fire risk and is not permitted.
- Your personal belongings should be stored in an orderly fashion within your campsite, and SGEC is not liable for any damage or theft.

**Vehicles:**

- Sites are limited to 2 vehicles, and they must be parked within your single rented campsite.
- If you need additional parking sites next to your campsite, you will need to rent another campsite.
- Any vehicles that don't fit in your campsite including any additional vehicles must be parked in the Parking Lot E north of the year-round campground—must park in the far east end away from event traffic.
- Any vehicles larger than a passenger vehicle are required to get a special parking permit from the SGEC Campground Manager to display in their windshield.

#### **Water:**

- Water service will be available when there is no danger of freeze from approx. April 15th to approx. October 11th unless an earlier freeze is forecasted.
- The SGEC Campground Manager will notify each camper the exact water on/off dates each season.
- When water is turned off for winter, you may call Uribe Refuse Services for water fill service for showering and washing at 402.467.1239, Monday-Friday 8am-4:30pm.

#### **Dump Station:**

- The dump station is located to the west of the campground.
- You must dump black or grey water at the dump station—
  - NOTE: DUMPING GREY/BLACK WATER ANYWHERE EXCEPT IN THE DUMP STATION IS GROUNDS FOR IMMEDIATE EVICTION WITHOUT REFUND.
- If you prefer to use a pump truck service, you may call Uribe Refuse Services at 402.467.1239, Monday-Friday 8am-4:30pm.

#### **Showering, Restrooms & Laundry Machines:**

We have showers located in the FR8Star Pavilion directly west of the campground entrance between Currency Pavilion and EquineMarket Pavilion.

- The showers are open with a code given to you at time of reservation with successful completion of long-term application & background check.
- Showers are open and available during most animal shows.
- SGEC Fairgrounds reserves the right to temporarily suspend access to these amenities due to event security—campers will be notified ahead of time if and when this may occur.

#### **Fire Pits**

- Fire pits are allowed in an enclosed metal fire pit that is supervised by a responsible adult (this includes grills: charcoal/propane).
- To maintain this privilege, we ask everyone to place their water-soaked, cold fire pit ashes in a bag or container before putting in the provided garbage dumpsters, not on the ground.

#### **FIREARMS, WEAPONS, EXPLOSIVES, FIREWORKS, AND DRUGS ARE STRICTLY PROHIBITED.**

#### **Alcohol:**

Is allowed in your campsite as long as minors are not served and all SGEC campground rules are followed including not disturbing other residents at any hour.

#### **Pets:**

We want your stay to be enjoyable for you, your pet and our other guests. To ensure that this happens, when pets are outside of your camper, they must be on a leash or inside a secure, temporary pen within the boundaries of your campsite at all times.

- Unleashed, unlicensed and/or unvaccinated pets may be subject to removal and/or impoundment.

- Campers should be prepared to provide their pet's vaccination records upon request from SGEC staff.
- We will accept pet licenses from any state. If you need one, you may go to [Lincoln.NE.Gov/City/Health/Animal/Permits.html](http://Lincoln.NE.Gov/City/Health/Animal/Permits.html)
- Please pick up pet waste and dispose of it in bag or container before putting in the provided garbage dumpsters.
- Pets must be under control and not disturbing the peace at all times.
- We reserve the right to call local Animal Control authorities if we believe your pet is in danger or a source of danger for other people or pets. - See and read [Pet Policies](#).

**Livestock:**

No horses or livestock of any kind allowed in the campground at any time.

**Fairgrounds Policies:**

All campers must follow the [Fairgrounds Policies](#).

**Additional campground amenities:**

- Cafes are open during events. An entrance ticket may be required.
- General Store (when open - snacks & questions)
- Shower Room (accessible with approved long-term application)
- Laundry – Free use of machines with approved long-term application
- High-speed Wi-fi (added fee)
  - Connect to SGEC\_Guest for affordable service options up to 50Mbps
  - Access from any building & the campground
  - High Speed plans available for streaming TV, movies and Games - starting from \$1.95 per day per device.
- Murdock Trail – Walking, jogging, biking, dog walking

**Emergencies/Storms:**

See [SGEC Emergency Procedures](#)

**SGEC On-Site Guest Questions:**

- During shows - Visit the General Store if open.
- Monday-Friday 8am – 4pm visit the SGEC Office or call at 402-441-6545
- Urgent After Hours/Weekends – If can't wait until office opens, call 24/7 SGEC Manager on call at 402-429-4536
- Local police/non-emergency: Call 402.441.6000
- Emergency – call 911

**Policies and terms are set and enforced directly by Sandhills Global Event Center and are subject to change as their policies are adjusted. Please contact Sandhills Global Event Center for more details.**